# Terms and Conditions of LET'S GET FIT

In order to proceed you must agree with the following rules.

## 1. Let's Get Fit Registration

1.1 You can browse the Let's Get Fit app without registering for membership. To have further access to the website site you will need to subscribe. We reserve the right to cancel your membership at any time at our absolute discretion.

1.2 Have a valid payment method (applicable to paying memberships only).

1.3 You may terminate your membership at any time but you will not be entitled to any refund if payment has already been taken from your account.

## 2. Information about us and how to contact us

2.1 Let's Get Fit is registered by the company CT Fitness LIMITED. CT Fitness LTD is a Company registered in England and Wales with company number 14460457 and our registered office is at 7 St Petersgate, Stockport, Cheshire, United Kingdom, SK1 1EB.

2.2 How to contact us. You can contact us by writing to our customer service team at info@letsgetfit.com

2.3 How we may contact you. If we have to contact you, we will do so by writing to you at the email address or postal address you provided to us in your subscription order.

## 3. Our Service

3.1 Let's Get Fit is an online service that provides its members with access to exercise videos streamed over the internet (often recorded live and made available on-demand).

3.2 Availability and quality of the streamed online classes may vary from computer to computer and may be affected by available bandwidth and speed of internet connection. We give no warranties of the quality of your watching experience. You are responsible for all internet access charges.

3.3 We reserve the right to make changes from time to time and without notice to the way in which we operate the service.

## 4. Our health warning

4.1 You acknowledge and agree that physical activity presents a risk of physical injury, especially if you already have injuries or underlying health issues. You should ensure that you adapt any physical activity or changes to your diet to reflect your

level of personal fitness and to account for any injuries or illnesses that you have. If you experience any health issues whilst using Let's Get Fit you should stop immediately to avoid potential injury and contact your doctor.

4.2 The content of Let's Get Fit is not intended to be taken as medical advice. Before engaging in any physical activity or making any changes to your diet or lifestyle, you should seek advice from a doctor and/or physio and/or nutritionist and/or dietician (as relevant).

4.3 If you currently have any underlying health issues, are pregnant, breastfeeding or have recently given birth or had surgery you should consult appropriate experts (e.g. a doctor and/or a physio) before using our workout platform.

#### 5. Billing and cancellations

5.1 You can cancel your membership at any time before your next billing date and no further payments will be taken. You may terminate your membership at any time but you will not be entitled to any refund of any subscription fees previously paid.

5.2 By successfully entering your card details on this site you agree to the terms and conditions. The charge will be made to the payment method you selected in your registration. Payments are non-refundable.

5.3 The subscription fee will be paid in advance on the calendar day corresponding to the commencement of your membership.

5.4 Payments made for membership to the Let's Get Fit app will be fulfilled by the Apple App Store and Google Play Store Let's Get Fit does not hold any card details.

5.5 Refund Policy: If the Let's Get Fit service cannot be provided, other than acts of God, you can request to cancel at any time.

#### 6 Miscellaneous

6.1 Please use the site commenting facilities responsibly, in particular, do not post content that includes any offensive, obscene or defamatory acts or statements, illegal activities and/or activities which may cause offence to others on grounds of race, religion, creed or sex. Please also obtain the permission of any clearly identifiable individual that features in your posting.

6.2 You understand that all data, text, software, music, sound, photographs, graphics, video, messages or other materials, whether publicly posted or privately transmitted, are the sole responsibility of the person from which the content originated. This means that you are entirely responsible for all content that you upload, post or e-mail via our site.

6.3 Under no circumstances will we be liable in any way for any content, including (without limitation) any errors or omissions in any content, or for any loss or damage

of any kind incurred as a result of your use of any content. You agree that you must evaluate and bear all risks associated with the use of any content including any reliance on its accuracy or completeness.

6.4 We do not pre-screen content but we shall have the right (though not the obligation) in our sole discretion to move, modify or remove any content that is available on or via any chat area or our site generally.

6.5 At times, the site may not be available or may be affected by faults or maintenance, or by conditions outside our control. We reserve the right to modify or withdraw content of this site at any time. You must not damage, interfere with or disrupt access to the site or its content, nor do anything that may impair its functionality or interfere with another person's access to the site or its content. You must not use the site or its content in any way that is unlawful or damaging to us.

6.6 We have not approved or checked any third party sites linked to this site and we are not responsible or liable in any way for their content. Your use of such third party sites will be subject to the terms and conditions of those sites.